

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO  
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE  
STATE OF SOUTH CAROLINA**

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**Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Top Flight Movers, LLC. These services are furnished between points and places in Anderson, Greenville, and Spartanburg counties.

**SECTION 1****1.1 Transportation Charges**

Transportation Charges include the hourly rates as listed below.

**1.2 Hourly Rates and Charges**

Moves will be conducted on a “straight time” basis, with a minimum hourly charge as set out below plus actual travel time if travel exceeds 30 miles from mover's principal office. If travel time is billed, the clock starts at the appropriate hourly rate when the movers leave the mover's principal office location, and includes the movers estimate return time to the office location. Principal office is 415 Boiling Springs Rd., Greer, SC 29650.

**Number of Movers****Hourly Rate**

Two Men and a Truck	\$90.00
Three Men and a Truck	\$120.00
Four Men and a Truck	\$150.00
Each Additional Man	\$20.00 per man/per hour

**1.3 Office Hours / Minimum Hourly Charges:**

Top Flight Movers, LLC will operate Monday – Friday, 8:00 am – 6:00 pm and Saturday from 8:00am – 4:00pm.

Monday- Friday	Two-Hour Minimum Charge
Saturday	Three-Hour Minimum Charge
Recognized Federal Holidays	Three- Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, Top Flight Movers, LLC will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

**SECTION 2****2.1 ADDITIONAL SERVICES**

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

**2.2 Bulky Article Charges (per item)**

- Floor Model Television (48" or above) - \$120
- Pool Tables- \$275
- Gun cabinet - \$90
- Steel Gun Cabinet (in excess of 400 lbs.) - \$150
- Hot Tubs, Whirlpools - \$250
- Riding Lawnmowers- \$120
- Freezers - \$90
- Flat Screen Televisions (41" or above) \$70.00
- Golf Carts \$150
- Piano: upright \$175, grand \$300

**2.3 Elevator or Stair Carry**

Top Flight Movers, LLC does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

**2.4 Excessive Distance or Long Carry Charges**

Top Flight Movers, LLC does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

**2.5 Pick Up and Delivery**

Top Flight Movers, LLC does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

**2.6 Packing and Unpacking**

**2.5.1** Top Flight Movers, LLC does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus the market price of packing materials, including sales tax on the materials.

**2.5.2** Top Flight Movers, LLC is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Top Flight Movers, LLC reserves the right to decline any moves consisting of extremely large or fragile items.

**2.6 Piano Charges**

See section 2.2 above.

**2.7 Articles, Special Servicing**

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

**2.8 Waiting Time**

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Top Flight Movers, LLC.

**SECTION 3****3.1 RULES AND REGULATIONS****3.2 Claims**

- 3.2.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. Claims not noted on the bill of lading or reported within the time periods noted below will be time barred. Customer must file a lawsuit within two years from the date TOP FLIGHT MOVERS, LLC disallows any portion of a claim or the lawsuit will be time barred.
- 3.2.2** Claimant must notify carrier of all claims for concealed damage within 10 days of the move. TOP FLIGHT MOVERS, LLC must be given reasonable opportunity to inspect damaged items.
- 3.2.3** Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, TOP FLIGHT MOVERS, LLC reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify TOP FLIGHT MOVERS, LLC immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 10 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

**3.3 Computing Charges**

TOP FLIGHT MOVERS, LLC rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

**3.4 Governing Publications**

TOP FLIGHT MOVERS, LLC rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

**3.5 Items of Particular Value**

TOP FLIGHT MOVERS, LLC does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from.

TOP FLIGHT MOVERS, LLC will not accept responsibility for safe delivery of such articles if they come into TOP FLIGHT MOVERS, LLC's possession with or without TOP FLIGHT MOVERS, LLC's knowledge.



### 3.6 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of TOP FLIGHT MOVERS, LLC's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

### 3.7 Delays

TOP FLIGHT MOVERS, LLC shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

## **SECTION 4**

### 4.1 PROMOTIONS

TOP FLIGHT MOVERS, LLC shall apply the following promotions, in a uniform and nondiscriminatory fashion:

### 4.2 Military/Senior Citizens

A promotional rate of normal hourly service charges for moving, packing and unpacking items listed below will be applied for customers who are active duty military, disabled veterans, and senior citizens that provide proper proof of same. Extra chargeable items will follow rates in Section 2. 2.1. Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out in Section 1.2 plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the TOP FLIGHT MOVERS, LLC office location, and the movers estimate return time to the office location. The hourly rates and charges are indicated below:

#### **Number of Movers**

#### **Hourly Rate**

Two Men and a Truck	\$85.50
Three Men and a Truck	\$114.00
Four Men and a Truck	\$133.00
Each Additional Man	\$19.00 per man/per hour

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